

One Team

2018 REPORT TO THE COMMUNITY



BAKER VICTORY SERVICES
Continuing Father Baker's Legacy of Caring





Baker Victory Services —
the legacy human services
organization of Father
Nelson Baker — has cared
for hundreds of thousands of
individuals for more than
160 years.



A Message from the Leadership of Baker Victory Services (BVS)

When the leadership team at BVS looks at the landscape of our organization, we beam with pride knowing that we carry on one of the most important legacies in Western New York. Father Baker was a dynamic change agent in the 1800s and 1900s when it came to caring for disadvantaged children, teenagers, and adults in our community.

Today, we — the entire BVS staff — honor our Sainly Founder's ministry by preparing, supporting, and empowering the individuals we care for to achieve their life goals.

The human services industry — as we know it — is unquestionably one of the most difficult from physical, mental, and emotional standpoints. As a team, we deal with clients that present incredibly challenging behaviors and actions. Our work demands long hours and a very specific client-centered personality.

The leadership team is comforted in knowing that no matter how daunting the task... no matter how difficult the situation... our BVS team members are the most caring, genuine, and intelligent individuals and we rise to the occasion every minute of every day.

It is because of our employees that we change the lives of children through our foster care program. It is because of our staff that we decreased the length of stay and occurrence of incidents in our Residential Treatment Facility. It is because of our team members that we shape the youth of tomorrow and help children through difficult times in our educational programs. And it is because of our dedicated workforce that we were able to roll out the Intensive Treatment Program — a first of its kind — to the Western New York community.

While it would take us days, weeks, and months to highlight all of the tremendous work that our employees do day-in and day-out, we are grateful for their commitment to our mission and those under our care.

Each day we live our values of adaptability, accountability, integrity, respect, and teamwork. We are one team. We are BVS.

Sincerely,

The Leadership Team of BVS



Since 2016,
more than 260
local children
have been
helped by our
foster care
program.

Select Program Statistics

THE WAY PROGRAM

The Work Appreciation for Youth (WAY) Vocational Training Program helps youth 14 to 21 realize the value of education and work, while developing individual strengths to achieve both academic and personal success.

THE WAY VOCATIONAL TRAINING KITCHEN IN 790 RIDGE ROAD OPENED IN 2015, SINCE OPENING:

464 events have been catered	45,628 meals have been served	9,984 culinary skill training hours have been earned
62 students participated in work-based learning with approximately 70% receiving their CDOS credentialing upon graduation	24,352 work-based learning hours have been earned by students	26,500 miles have been added to our van when transporting our students and delivering meals

THE MOORE FOR KIDS FAMILY HOME

The Moore for Kids Family Home is safe haven for connecting/re-connecting children and families in an effort to create a cohesive and nurturing family environment and a stabilizing shelter for children in our programs.

The 3,100 sq. ft. home has two three (3) bedroom units, one two (2) bedroom unit, and a family therapy area.

THE MOORE FOR KIDS FAMILY HOME OPENED IN JULY 2017, SINCE THEN:

140+ Families (birth parents, foster parents, and children) have had more visitations	2,000+ Visitations are extensive and more than 2,000 hours of family therapy/counseling and reunification meetings have taken place	19 Overnight visits have taken place with families that have children in our Residential Treatment Program
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Within our schools,
291 students received
speech therapy,
239 received
occupational therapy,
and 104 received
physical therapy
in 2018.

OUR VALUES

Adaptability
Accountability
Integrity
Respect
Teamwork

2018 Highlights

BVS ESTABLISHES INTENSIVE TREATMENT PROGRAM

In 2018, BVS introduced a new intensive treatment program for children that are dual diagnosed with behavioral/medical challenges that encompass autism/intellectual disabilities as well as a mental health diagnosis.

BVS worked with Dr. Michael Cummings (Associate Medical Director of ECMC), the Office of Mental Health (OMH), the New York State Education Department, and the Office of Persons with Developmental Disabilities (OPWDD) on this unique cross-systems program.

Individuals under BVS' care receive intensive support to prevent in-state hospitalizations; the program also welcomes those transitioning from psychiatric hospitalizations. All individuals participate in residential and educational programs that focus on quality of life improvements. The intensive treatment program uses a strength-based approach and tailors each individual's program to meet his/her needs.

Many of the youth supported in this program have previously presented mental, emotional, and socially inappropriate behaviors. By housing this program in BVS' state-of-the-art Residential Treatment Facility, the goal is to elicit positive behavioral changes within the safety of a nurturing environment.

REV. MSGR. LEO F. MCCARTHY GYMNASIUM DEDICATION

Baker Hall School — built in 1968 — had a gymnasium that wasn't updated since the 1980s.

In a small ceremony on November 13th, Msgr. Leo McCarthy cut the ribbon for the new Rev. Msgr. Leo F. McCarthy Gymnasium. The newly refurbished gym at BVS' Baker Hall School in Lackawanna has a new floor, bleachers, sound system, backboards, scoreboard, and cool down room. On one wall, above the school's bulldog mascot bares Father Leo's quote, "I believe a classroom is where a young person learns how to make a living. The gym is where a young person learns how to live."

This is the motto that has guided Father Leo throughout his life. And, because of his dedication, countless children will be able to utilize this space to engage in healthy physical activities and calming therapies.

OUR BUSINESS VERTICALS

In 2018, the organization's program and service offerings were realigned into the following business verticals:

- Baker Victory Dental Center
- Residential Programs
- Educational Programs
- Home and Community Based Services



Baker Victory
Services cares for
more than
4,200 children,
youth, and families
throughout
WNY.

OUR STATEMENT OF PURPOSE

Baker Victory
Services strives to
prepare, support,
and empower
individuals
to achieve their
life goals.

Clients In Care

	2017-18			2017-18	
	DAILY	ANNUAL		DAILY	ANNUAL
Residential Program for Adolescents					
Residential Treatment Facility	30	65	Preventive Services	—	167
Multiple Diagnosis Program	8	15	Intensive Preventive Services	—	113
Miller Group Home	9	20	Bridges to Health	—	94
TOTAL		100	Health Homes	—	111
Early Education & Daycare					
Center Based (Preschool & Daycare)	270	637	HCBS	—	38
Evaluation-Preschool	—	484	TOTAL		523
Early Intervention Services	—	105	Outpatient Counseling		
Other Early Ed Support Services	—	581	Mental Health Outpatient Clinic	—	524
TOTAL		1,807	TOTAL		524
School-Age Programs					
Day Treatment School	37	54	Work Appreciation for Youth (WAY)		
Baker Academy	86	113	Wraparound Services	—	7
Baker Hall	108	210	Supported Employment	—	18
Erie Detention Center	15	249	ACCES-VR Vocational Rehabilitation	—	54
TOTAL		626	Promise	—	42
Services for Individuals with Developmental Disabilities					
Adult Residential Programs	80	80	Way to Life	—	101
Community Habilitation	—	26	Other Way Services	—	9
Adaptive Equipment Lending	—	48	TOTAL		231
Medicaid Service Coordination	—	112	Dental Services		
TOTAL		266	Dental Clinic (Patients seen)	—	18,924
Foster Care					
Community Foster Care	—	74	School-Based Mobile Dental Program	—	1,541
Emergency Foster Care	19	116	TOTAL		20,465
TOTAL		190			

2017-18 Financial Information

Expenses

\$54,821,514



Salaries and Wages
\$42,575,681

77.7%

Facilities
\$3,303,040

6.0%

Program Expenses
\$2,494,328

4.5%

Professional Fees and Contracted Services
\$2,356,056

4.3%

Repairs and Maintenance
\$1,300,976

2.4%

Other
\$1,130,062

2.0%

Interest
\$821,199

1.5%

Insurance
\$540,650

1.0%

Medical Supplies
\$299,522

0.5%

Revenue

\$52,213,504



NYS Education Department
\$18,371,911

35.5%

NYS Office of Developmental Disabilities
\$11,217,224

21.7%

NYS Office of Children and Family Services
\$8,635,151

16.7%

NYS Office of Mental Health
\$8,089,377

15.6%

Baker Victory Services Health Care Center
\$2,441,206

4.7%

Other
\$3,458,635

5.8%

BOARD OF DIRECTORS

Patrick O'Leary, President

John Brennan

Msgr. Paul J.E. Burkard*

Mary Farallo

Rev. Daniel F. Fiebelkorn, II

Sister Charlene Fontana*

Rev. Robert Gebhard

Michael Kearns

Donald Leslie

Sr. Ellen O'Keefe, S.S.J.*

Jeffrey Papia

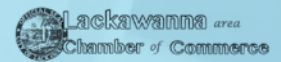
Dr. Marianne Partee

* Noted as Ex-Officio

MEMBERSHIPS



The New York State
Coalition of 853 Schools



ACCREDITATION



Joint Commission
on Accreditation of Healthcare Organizations



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